



**Amy O'Neill, MS, LMHCA**  
**Healing Harbors Therapy, PLLC**  
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## **Disclosure Statement**

I have a passion to provide support to individuals, couples, families, and groups in all walks of life while meeting people where they are given space for validation and guidance. Joining with others on their journey toward healing is a rewarding and humbling experience. I feel privileged to come alongside each person to share in their story.

## **Education, Training, Professional Background and Approach**

I am a Licensed Mental Health Counseling Associate (LMHCA) in the State of Washington (credential # MC61643993) under the supervision of Erin Gist, LMHC, CMHS. After a career in Human Resources, I graduated with a Master of Science in Clinical Mental Health Counseling from Grand Canyon University in 2024. Throughout my personal and professional experience, I have learned the importance of empathy and want to hear about people's hurts and life circumstances. I desire to guide, encourage and support people in identifying their brokenness and moving toward healing. My non-judgmental, compassionate, and holistic approach works well in building a strong therapeutic relationship. I believe that a counseling process requires collaborative efforts between client and therapist. I am invested in each person and will work just as hard as you to do my very best to meet your individual needs. Understanding the uniqueness of each person, I will work to assess an appropriate length of treatment (either short or long term). To take full advantage of the therapeutic process, it is important for you to be invested in your treatment and recovery (structuring therapeutic goals and assessing progress). Efforts to make lasting change require you to work in and out of session, increasing your self-awareness. Identifying feelings and emotions, exploring negative behaviors, and learning about the true self are difficult. It is important to understand that change is a slow, intentional process. Counseling allows you to gain insight into yourself and it is often uncomfortable while new patterns, routines, and transitions are made. Through the difficult work, healing, and joy will be found. My assessment of clients relates to the whole person - emotionally, mentally, physically, relationally, and spiritually. I use a holistic approach that incorporates Client/Person-Centered Therapy, Cognitive Behavioral Therapy (CBT), and Solution-Focused Therapy. I have experience working with children, adolescents, adults, and families. I participate in advanced clinical training regularly.

## **Ethics and Professional Standards Washington State Law**

I honor all regulations in the 18.225 RCW. The purpose of the law is: (A) To provide protection for public health and safety; and (B) to empower the citizens of the state of Washington by providing a complaint process against those counselors who would commit acts of unprofessional conduct.

## **Client Rights**

As a client receiving counseling services in the State of Washington, you have the right to:

1. Choose the counselor and treatment approach that best suits your needs and purposes;
2. Have complete knowledge of your counselor's qualifications and training;
3. Be fully informed as to the terms under which services will be provided; and
4. Refuse treatment.

## **Confidentiality**

As a counseling client, you have privileged communications under state law. With the exceptions of situations listed below, you have the right to have information shared in therapy sessions be held in the strictest confidentiality, including the fact that you are seeing me for counseling. The privilege is yours, not mine, and cannot be waived without your written consent. I will always act to maximize your privacy even when you waive your confidentiality. The following are exceptions to your right to confidentiality: 1. If I believe that you are likely to harm yourself or another person, I am required by law to take steps to protect you and/or the other person. 2. If I believe that you may be physically or sexually abusing or neglecting either a minor child or a vulnerable adult, or if you report information to me about the possible abuse of a minor child (under 18 years of age) or vulnerable adult (one who is dependent upon another adult for physical and/or emotional caretaking), I am required by law to report this to either Child Protective Services or Adult Protective Services. 3. If information is subpoenaed by a court. 4. If financial funding sources of the services (i.e., insurance companies) request information for quality assurance purposes. Should disclosure of confidential information be necessary, I will work with you as respectfully and directly as possible.

Since I am a Licensed Mental Health Counselor Associate, I work directly with my supervisor, Erin Gist (LH60214683), to gain resources and support to provide the highest level of assistance for clients. Given that she is my supervisor, your information may be disclosed to her as needed for educational purposes so that you are presented with the best therapeutic care. Should you need to contact Erin for any reason, her email address is [erin@renovacounseling.com](mailto:erin@renovacounseling.com).

## **HIPAA Rights**

Under the Health Insurance Portability and Accountability Act, I am required to notify you if there has been a breach of confidentiality of your protected health information. You may notify me, in writing, if you are paying out of pocket and you wish for me to restrict the disclosure of your private health information to a health plan (applicable in cases where you are seeking reimbursement from your health plan). Finally, I will never use your information for marketing or fundraising purposes.

## **Telehealth**

I use a HIPAA-compliant video chat system. I will email the link to you when we schedule a video chat session. You may need to download a free program.

## **Social Media**

I do not accept friend or contact requests from current or former clients on any social or professional networking sites. Adding clients as friends or contacts on these sites has the potential to compromise your confidentiality and our respective privacy.

## **Complaints**

If you have any concerns about your experience, please discuss them with me. If you feel I have been unethical or unprofessional, you can contact the Washington State Department of Health, HSQA Complaint Intake, PO Box 47857, Olympia, WA 98504-7857. You may also call them directly at (360) 236-4700 or access online forms and information at [www.doh.wa.gov/hsqa](http://www.doh.wa.gov/hsqa).

## **Record Keeping**

By law, I am required to keep records of our sessions for 7 years after termination unless you request in writing that no records be kept beyond basic identification.

## **Rates Billed to Insurance/Private Pay**

Intake Session (55 mins): \$200 Individual Therapy (45-55 mins): \$150 Couples/Family Therapy (55 mins): \$150 \*\*Please contact your insurance company before your first session to ask about benefits. 120-minute group session: \$60 (not billed to insurance) Sliding Scale: \$50-\$100 (case-by-case basis)

## **Cancellations/Missed Appointments**

Understandably, at times it is necessary to cancel an appointment. If you must cancel your appointment please contact me at least 24 hours in advance. This ensures I can see other clients in the opening and can plan accordingly. Any appointments or cancellations with less than 24 hours' notice will be charged the regular per session rate. If the therapist determines it is an emergency, the charges will be waived. Insurance providers do not cover missed appointment charges. You will be charged a full session fee for any sessions that have to be shortened due to your late arrival or early departure.

## **Other**

I am open to email communication. Phone calls that last more than 15 minutes will be charged at my hourly rate and cannot be billed through insurance.

## Emergencies

You may call and leave a message or text 425-500-7240. I will do my best to return your call within 24- 48 hours. In an emergency please call 911 or one of the following numbers:

- 988 Suicide and Crisis Lifeline (available 24/7; all ages): text or call
- Crisis Clinic: 866-833-6546 (Evenings 6-10pm)
- Teen Link: 866-833-6546 (Evenings 6-10pm)
- Safe Place Crisis Response Hotline (Ages 12-17): 800-422-8336
- Crisis Text Line (Ages 13-25): Text “LISTEN” to 741-741

## Authorization for Treatment

I have read this disclosure and I understand the conditions as stated above. By signing below, you permit Amy O’Neill, MS, LMHCA to provide treatment under the terms above.

\_\_\_\_\_  
Client Name

\_\_\_\_\_  
Client Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Parent/Guardian Signature (if needed)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Therapist Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Supervisor Signature

\_\_\_\_\_  
Date